

# Pro HVAC Monitoring

We are excited to offer a program that extends the protection you trust from Alarm.com to a home's most valuable system with Pro HVAC Monitoring! This new feature connects security partners with local HVAC service providers, familiar with Alarm.com products, to proactively address HVAC issues in customers' homes. Any customer of a participating security partner with a smart thermostat installed in their home is eligible to enable this value-added service. By opting in, homeowners unlock exclusive new features while Alarm.com uses advanced algorithms to proactively monitor their HVAC system's health, catching problems before they become major inconveniences. If an issue arises, the homeowner and the HVAC professional will receive alerts in real-time, ensuring a swift solution.

## Benefits for Security Companies

### No cost or truck rolls

Offer this new service for free without having to lift a finger!

### Increased customer lifetime value

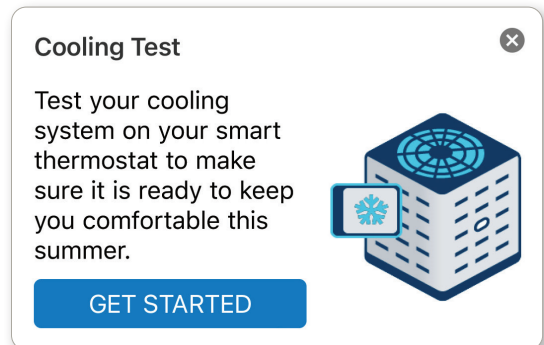
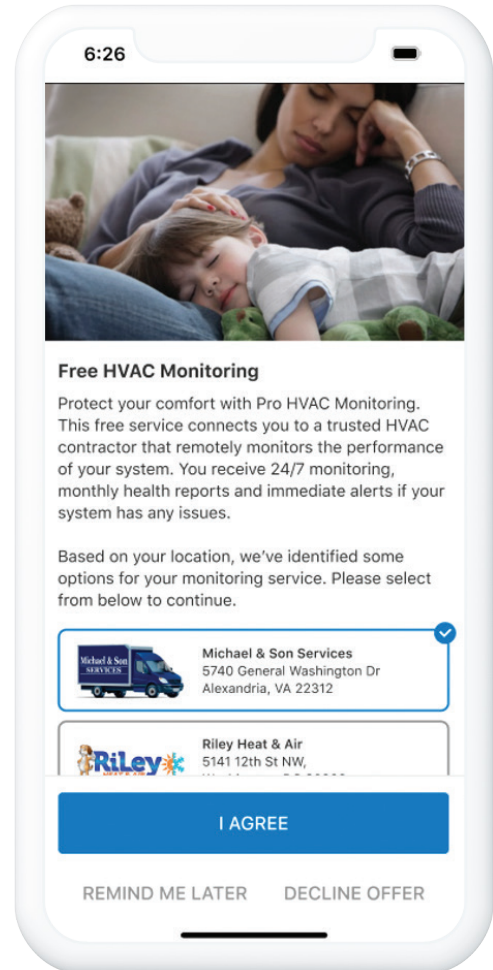
Thermostats drive engagement up and attrition down. Keep your customers yours with this additional level of protection.

### Simplifies thermostat troubleshooting

Security companies can leverage their local HVAC partners to help install thermostats and troubleshoot issues so they don't need to take nuisance phone calls.

### Annual rebate

Alarm.com offers security partners an annual rebate for their customers that enroll in the program.



## Benefits for Homeowners

### Peace of mind

Rest assured knowing your HVAC system is being professionally monitored at no extra cost.

### Proactive alerts

Receive alerts if your HVAC system is underperforming and connect with your trusted HVAC partner to resolve your problem right away.

### Maintain system performance

Access essential tools for maintaining HVAC system performance through the Alarm.com app.

### Unparalleled insight and professional protection

Stay comfortable and informed using the new features Pro HVAC Monitoring unlocks, including the Monthly Heating and Cooling Health Report, System Performance interface, and Preseason HVAC Test.

