

# Remote Video Monitoring Console

## Video monitoring and proactive crime prevention with RVM Console

Use your customers' video cameras for concierge monitoring and round-the-clock proactive defense. When a person or vehicle is detected on a customer's property, the event is flagged for monitoring station operators. They can then assess the situation and respond proactively using the RVM Console.

### Key Features

#### Keep watch round the clock

Custom recording rules alert monitoring stations to non-alarm events instantly. Clips include footage captured 15 minutes before and after the event and are accessible in the RVM Console for 24 hours.

#### Deter would-be intruders

Using Live View, operators can engage would-be intruders with Two-Way Talkdown\* and Manually Triggered Warning Sounds and can escalate to dispatch if needed.

#### Take action on-site

With Property Actions, operators can respond to events by unlocking doors and turning on lights to guide first responders or deter further unwanted behavior.

#### Protect customer privacy

RVM Services can be enabled on a camera-by-camera basis. Operators can only access clips from enrolled cameras; any actions the operator takes from the RVM Console are shown in the customer's activity feed. Customers can modify camera access anytime.

**Visit the Alarm.com Partner Portal to access service package pricing, installation, and support resources.**

*\*Available on select cameras*

