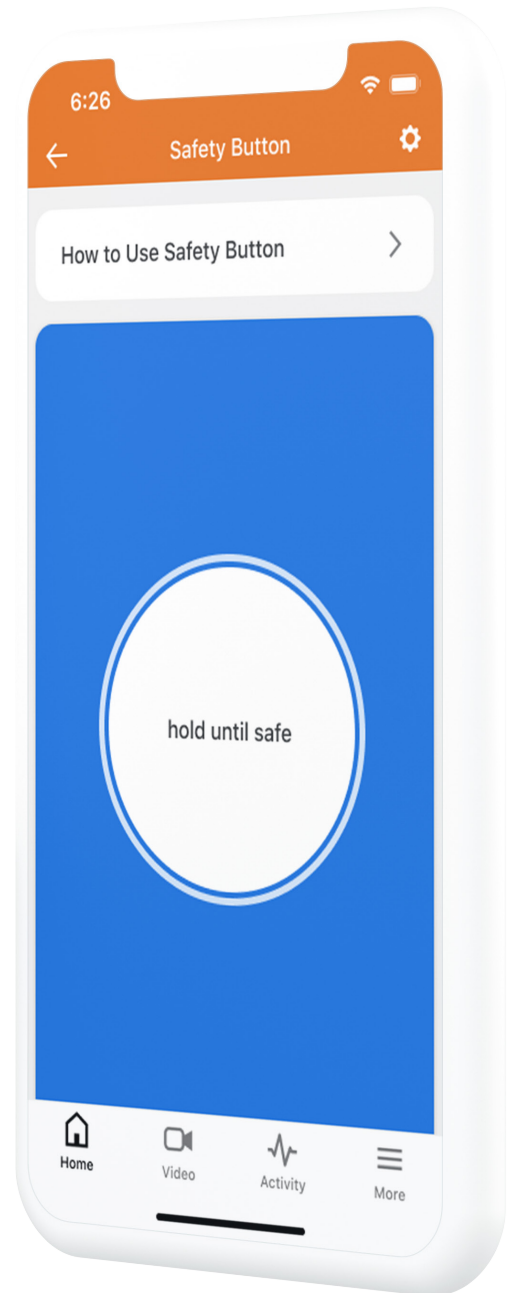# Safety Button

In-app personal safety with professional response

Introducing Safety Button, a smarter, more advanced way to connect to professional help when needed. It's simple—if a customer feels unsafe, they hold down the in-app button. Once they release it, they can cancel the event or communicate with a trained operator, who can dispatch first responders directly to their location.

Key Features

+ Expanding our best-in-class security platform beyond the home to anywhere in the U.S, this feature offers personal safety with professional response and is designed to protect people on the go, 24/7.

+ Customers can use Safety Button when they feel uneasy but aren't ready to call 911.

+ Users can quickly get help in any situation without the need to make a call or text.

+ Enables customers to text dispatchers and responders in an emergency, just in case they can't or don't want to talk.
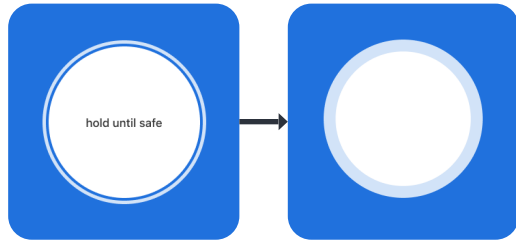
Visit the Partner Portal to access service package pricing, installation, and support resources.
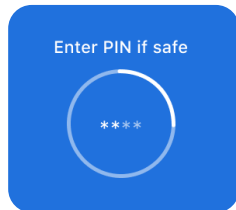
How it works

1. Tap on the **Safety Button Home Screen** card.

SAFETY BUTTON >

Safety Button
Tap to access.
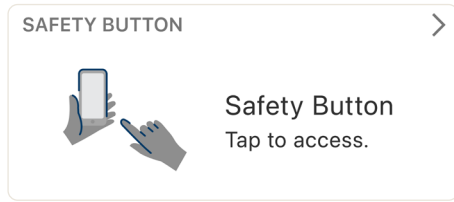
2. Hold down the button.

hold until safe

3. After releasing the button, users have 10 seconds to enter their PIN code to cancel.

Enter PIN if safe

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4. If the event is not canceled, a trained operator will receive an emergency request with the customer's name, phone number, GPS coordinates, and their PIN code.

5. The operator will then send an SMS asking if help is needed. If there is no response from the SMS, the operator will attempt to call.

6. If there is no response or the event is still not canceled, an emergency responder will be dispatched to the last known GPS location .

Help Is on the Way!

We are texting you now. Please respond if you can.

Frog Hollow Cove

I DON'T NEED HELP