



# Award-Winning Training and Education

The Alarm.com Academy offers a variety of award-winning training experiences to help grow and support your business. Our comprehensive training programs equip your team to efficiently sell, install, and support outstanding smart home and business technology.

## ACADEMY ONLINE

The Academy Online is an on-demand training library to help you protect and connect with your customers.

- + Access online training courses anytime, anywhere from your computer or mobile device
- + Filter courses by role or training type and customize your learning experience by choosing the curriculum that best fits your needs
- + Learn directly from Alarm.com experts and participate in live Q&As
- + Participate in live virtual trainings, unboxing sessions, and other engaging webinar formats

## ACADEMY TRAINING PATHS

With Academy Training Paths, managers can assign learners custom training paths and track progress to ensure the team possesses the knowledge and skills they need to excel at their jobs. Learners can view assigned trainings, deadlines, and track their own progress.

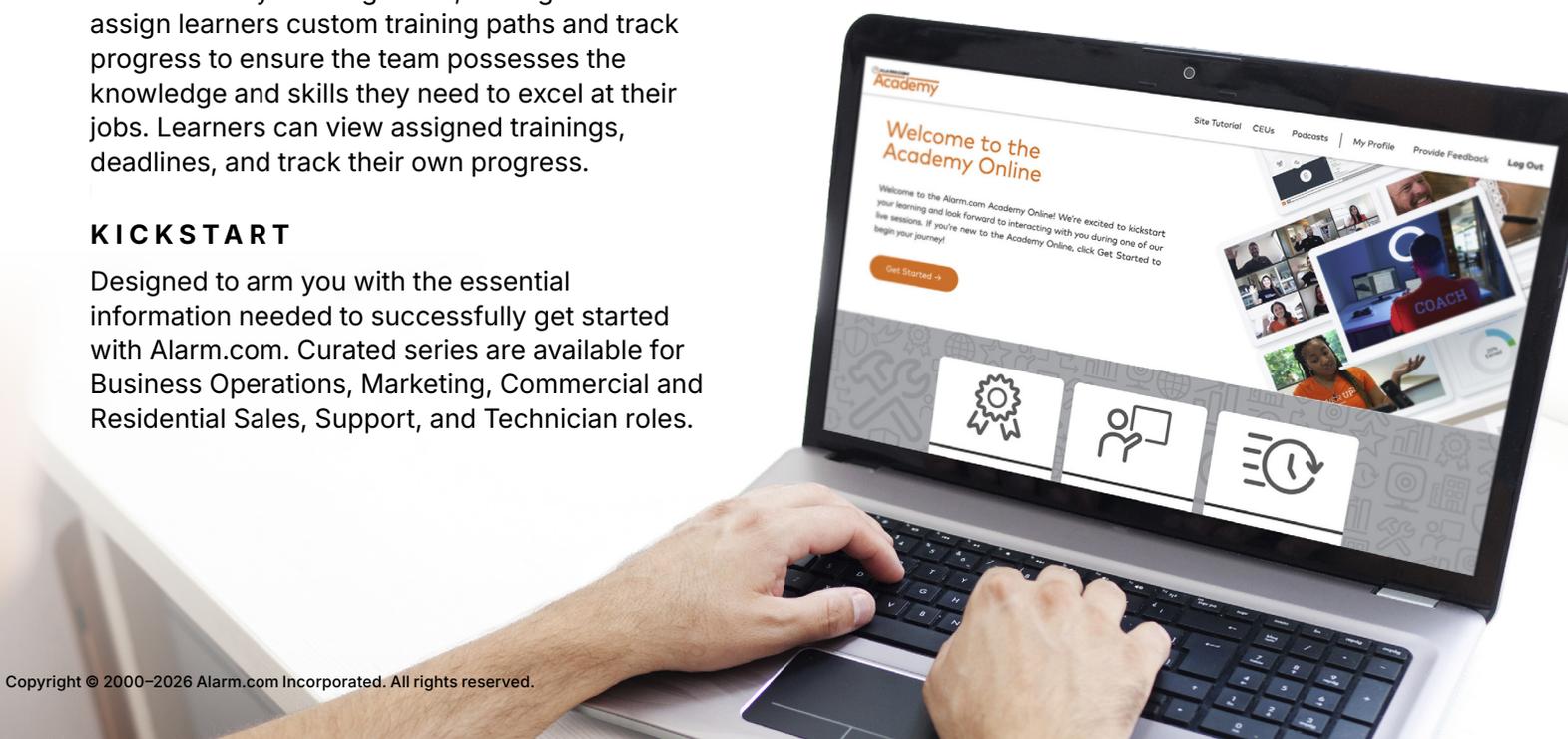
## KICKSTART

Designed to arm you with the essential information needed to successfully get started with Alarm.com. Curated series are available for Business Operations, Marketing, Commercial and Residential Sales, Support, and Technician roles.

## ALARM.COM CERTIFIED TECHNICIAN PROGRAM

- + Save time and money with efficient and successful installations
- + Easily access the Certified Technician Curriculum on the Academy Online at any time
- + Gain a complete understanding of the knowledge and skills needed to install, support, and configure core Alarm.com products and services

*Certifications are valid for two years and will renew upon earning 20 Academy Maintenance Units (AMUs). Course completion will also count towards CEU requirements in eligible states*



## ACADEMY LIVE

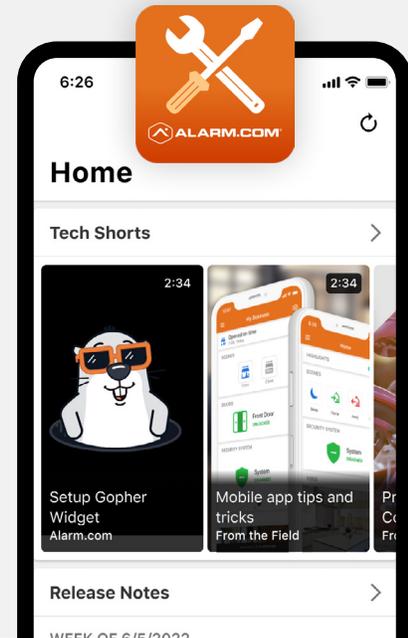
Attend one of our live virtual trainings, Academy Tour, or our annual PowerUp conference.

- + Learn about our suite of Partner Success Services, product offerings, and installation and troubleshooting best practices
- + Engage with our trainers through problem solving, group discussions, and scenario-based activities
- + Work with Alarm.com trainers to deepen your knowledge of Alarm.com products and services

## TRAINING AND SUPPORT RESOURCES

Access additional tools and critical support resources to deliver faster installations, reduce support time, and create more satisfied customers.

- + Watch Tech Shorts created by **Alarm.com** experts for tips and tricks on installs, app configurations, account management, and more
- + Visit the Knowledge Base for 24/7 access to troubleshooting and support documentation for Alarm.com-enabled products and services
- + Empower your customers to maximize their systems with quick, easy-to-follow Customer Tutorial Videos



Download **MobileTech**, our award-winning app for technicians, to decrease time on-site, raise installation quality, and reduce the need for support calls



 ALARM.COM®

# POWER⚡UP

## Nashville, TN | November 17–19, 2026

PowerUp, an annual multi-day event, is the ultimate hands-on learning experience for Alarm.com partners that provides actionable skills and knowledge to take your business to the next level.

