Cancel/Verify and Camera Arming for RVM

Remote Video Monitoring Customer Experience Upgrades

Easy-to-use tools for Alarm.com's Remote Video Monitoring (RVM) solution provide customers with greater control, fewer false alarms, and a more reliable, customer-centric security experience.

Real-Time Event Management with Cancel/Verify

Minimize False Alarms
Empower customers to cancel false RVM alerts from a new dashboard card within the app.

Delay Escalations
Configure escalation delays to give customers time to respond before stations are alerted.

Speed Up Assessment
If a threat is identified, verification allows monitoring stations to respond more quickly.

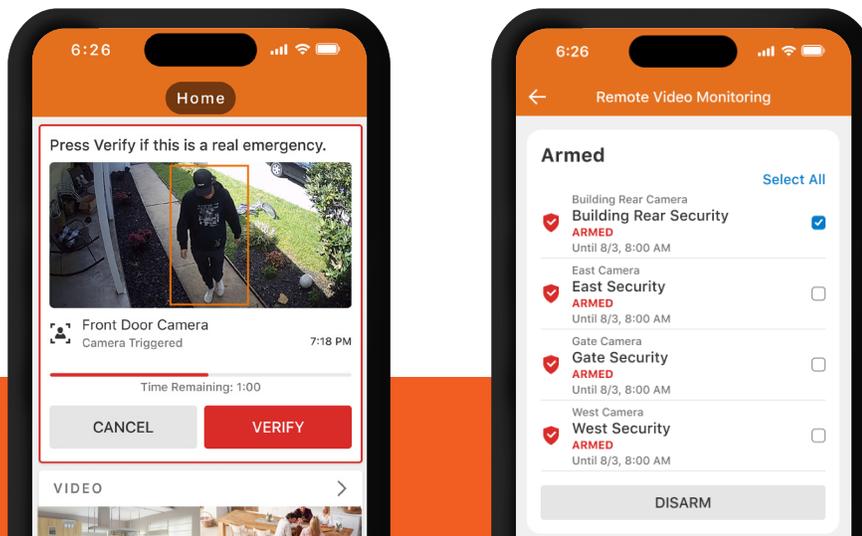### Flexible Camera Control with Camera Arming

At-a-Glance Awareness
Customers have quick access to view the status of cameras from a brand new card on the mobile app home screen.

System Flexibility
When disarming, customers can disarm all cameras at once or select cameras only.

Quick Disarm
Customers can temporarily disarm their systems with just a tap.

Visit Partner Portal to learn more about RVM Services and access marketing, installation, and support resources.

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