ALARM.COM® Academy

Award-Winning Training and Education

The Alarm.com Academy offers a variety of award-winning training experiences to help grow and support your business. Our comprehensive training programs equip your team to efficiently sell, install, and support outstanding smart home and business technology.

Academy Online

The Academy Online is an on-demand training library to help you protect and connect with your customers.

+ Access online training courses anytime, anywhere from your computer or mobile device

+ Filter courses by role or training type and customize your learning experience by choosing the curriculum that best fits your needs

+ Learn directly from Alarm.com experts and participate in live Q&As

+ Participate in hands-on virtual workshops, live unboxing sessions, and other engaging webinar formats

Academy Training Paths

With Academy Training Paths, managers can assign learners custom training paths and track progress to ensure the team possesses the knowledge and skills they need to excel at their jobs. Learners can view assigned trainings, deadlines, and track their own progress.

Experience the Alarm.com Academy at academy.alarm.com

Alarm.com Certified Technician Program

Our Certified Technician training program* helps techs ensure that new customers have an excellent installation experience.

+ Save time and money with efficient and successful installations

+ Easily access the Certified Technician Curriculum on the Academy Online at any time

+ Gain a complete understanding of the knowledge and skills needed to install, support, and configure core Alarm.com products and services

Certifications are valid for two years and will renew upon earning 20 Academy Maintenance Units (AMUs). Course completion will also count towards CEU requirements in eligible states.

Training and Support Resources

Access additional tools and critical support resources to deliver faster installations, reduce support time, and create more satisfied customers.

+ Explore our Smart Tip video library for bite-sized information on how to quickly solve challenges, configure rules, and install products

+ Visit the Knowledge Base for 24/7 access to troubleshooting and support documentation for Alarm.com-enabled products and services

+ **Download MobileTech**, our award-winning app for technicians, to decrease time on-site, raise installation quality, and reduce the need for support calls

![Download on the App Store] ![GET IT ON Google Play]

Academy Live

Attend one of our live virtual trainings, in-person trainings, or our annual PowerUp conference.

+ Learn about our suite of Partner Success Services, product offerings, and installation and troubleshooting best practices

+ Engage with our trainers through problem solving, group discussions, and scenario-based activities

+ Work 1-on-1 with Alarm.com trainers to deepen your knowledge of Alarm.com products and services

PowerUp, an annual multi-day event, is the ultimate hands-on learning experience for Alarm.com partners that provides actionable skills and knowledge to take your business to the next level.

ALARM.COM®